





## RAINBOW CITY BERLIN



Help and support in cases of antiqueer violence and discrimination Every day, lesbian, gay, bisexual, transgender, intersex, queer and non-binary (LGBTIQ+) people become victims of **anti-queer violence or violence motivated by homophobia and transphobia,** and experience **discrimination in many areas of life.** 

The more people report crimes, the more visible violence will become and the easier it will be to tackle.

Whether you are directly affected or simply a witness, please take action and file an official report with the police. Anti-queer violence and discrimination can take the form of:

- Public insults
- Physical and verbal assaults when going out or on public transport
- Unequal treatment or physical or verbal assaults when using public facilities, e.g. swimming pools
- Being disadvantaged in terms of access to work; bullying in the workplace or in school
- Being denied proper healthcare

The help centres and shelters supported by the Berlin Senate document more than 500 cases of discrimination and violence against LGBTIQ+ people each year. The number of unreported incidents is estimated to be much higher.

The Monitoring Trans- and Homophobic Violence in Berlin status report has been published every two years since 2020:

https://www.lsbti-monitoring.berlin/en/ monitoring-english/

### HELP & SUPPORT, REPORTING CRIMES TO THE POLICE, AND SHELTERS

When **discrimination happens, there are several ways** to respond: from a letter of complaint to legal action under the **General Act on Equal Treatment** (AGG) or the **Berlin State Anti-Discrimination Act** (LADG).

Violence, such as physical and verbal assaults, insults, etc., constitutes a criminal offense and therefore can and should be reported.

Since 2023, **tougher sentences** apply when acts committed against LGBTIQ+ people are motivated by hatred.

The Berlin state prosecutor's office pursues every complaint, as there is always an assumed public interest in solving and prosecuting such crimes.

0

Help and protection is available at many places in Berlin, where crimes can also be reported.

## FIND HELP AND SUPPORT HERE



Berlin state prosecutor's office

🕈 LesMigraS

L-Support

🥺 MANEO

Confidential shelters for LGBTIQ+ people

Anti-violence help and support for TIN people

StandUp



#### Liaison officers for LGBTIQ people - LKA Präv 1 Columbiadamm, 10965 Berlin



#### Aimed at:

LGBTIQ+ people, friends & family, witnesses of crimes

#### Services:

- Reporting, also online (Berlin Online Police Station, www.internetwache-polizei-berlin.de/)
- Referral to help & support services
- Information, prevention, training and development

#### Languages:

German and English

## BERLIN STATE PROSECUTOR'S OFFICE

Points of contact for LGBTI people at the central hate crime department Turmstraße 91, 10559 Berlin

#### **Points of contact:** Ines Karl Markus Oswald

- +49 (0)30 9014 3526 (Ines Karl)
  +49 (0)30 9014 2733
  (Markus Oswald)
- Isbt@sta.berlin.de
- berlin.de/sen/justv/ueber-uns/ beauftragte/ansprechpartnerinhomophobe-hasskriminalitaet/

#### Aimed at:

LGBTIQ+ people, friends & family, witnesses of crimes

////

#### Services:

- Reporting
- Referral to help & support services
- Information, training and development

#### Languages:

German, also English, Arabic and Russian for emergencies and arranging appointments. If you require an interpreter, please discuss this when arranging appointments on the phone.



Anti-discrimination and anti-violence help and support at Lesbenberatung e. V. Kulmer Straße 20a, 10783 Berlin

Section 449 (0)30 219 150 90

⊠ info@lesmigras.de

lesmigras.de/en/



#### Aimed at:

LBTIQ+ people, LBTIQ+ BIPoC, friends & family, witnesses of crimes

#### Services:

- Psychosocial victim support, empowerment
- Help and advice on reporting crimes
- Online reporting also available

#### Languages:

German, Arabic, Farsi, French, Kurmanji, Russian, Ukrainian, Armenian, Spanish, Italian, English, Portuguese, Turkish and Dutch. Consultation via interpreters available in other languages or in German sign language as needed.



Lesbian | bi | queer victim support Potsdamer Straße 139, 10783 Berlin

#### 49 (0)30 459 618 65 (hotline) +49 (0)30 215 75 54 (office)

- office@l-support.net
- l-support.net/l-support

#### Aimed at:

LBTIQ+ women\*, people subject to lesbophobic assaults, regardless of sexual orientation and gender identity

#### Services:

- Psychosocial victim support, empowerment
- Help and advice on reporting crimes
- Online reporting also available

#### Languages:

German and English, other languages on request



The gay anti-violence project MannOMeter e. V. Bülowstraße 106, 10783 Berlin

S +49 (0)30 216 33 36

- 🖂 maneo@maneo.de
- maneo.de/en/case-report/

#### Aimed at:

Gay and bisexual men, men who have sex with men (MSM), witnesses of crimes, friends & family

#### Services:

- Psychosocial victim support
- Help and advice on reporting crimes
- Online reporting
- Prevention

#### Languages:

German and English, cooperation with interpreters for other languages

## Confidential shelters for LGBTIQ+ people

#### Initial contact/triage centre

+49 (0)30 225 022 15
 Isbti-krisenwohnungzufluchts wohnung@lsvd.de
 awo-schutzwohnung.de

#### Aimed at:

Adult LGBTIQ+ people threatened with or affected by domestic violence, forced marriage or honour-based violence

#### Services:

- Up to 10 confidential living spaces
- Psychosocial support and one-to-one advice service in the accommodation
- Support with applications and, where required, accompaniment to governmental offices, doctor's appointments, etc.
- Referral to help & support services

#### Languages:

German, English, Spanish, Urdu, Hindi

# Anti-violence help and support for TIN people

Victim support and anti-violence advice Schwulenberatung Berlin gGmbH Hermannstraße 256-258, 12049 Berlin

## +49 (0)30 44 66 88-111 or -114

- beratung@tinantigewalt.de
- schwulenberatungberlin.de/ angebote/tin-antigewaltberatung-englisch/



#### Aimed at:

Transgender, intersex and non-binary (TIN) people, TIN sex workers, witnesses of crimes, friends & family

#### Services:

- Psychosocial victim support
- Help and advice on reporting crimes
- Online reporting

#### Languages:

German, English and via interpreters in Arabic, Farsi and Russian. Consultation in other languages possible on request.



Anti-discrimination support and advice Schwulenberatung Berlin gGmbH Hermannstraße 256-258, 12049 Berlin

### 49 (0)30 44 66 88 114

- standup@schwulenberatung berlin.de
- schwulenberatungberlin.de/ wir-helfen/antidiskriminierung/

#### Aimed at:

LGBTIQ+ people, men who have sex with men (MSM), people with HIV and AIDS

////

#### Services:

- Psychosocial anti-discrimination help and support
- Advice and support on the legal process under the General Act on Equal Treatment (AGG) and Berlin State Anti-Discrimination Act (LADG)
- Empowerment

#### Languages:

German, English and via interpreters in Arabic, Farsi and Russian. Consultation in other languages possible on request.

## THE ANTI-DISCRIMINATION APP FOR BERLIN

AnDi can be accessed while on the go to quickly locate the right help or advice centre and get information on all aspects of discrimination. The app can also be used to report incidents of discrimination in Berlin to monitoring bodies. AnDi is available free to download from the Google and Apple app stores.

> Diskriminierung. Nicht hinnehmen. Nicht wegschauen.

An overview of all help and support centres for LGBTIQ+ people in cases of discrimination is provided on the joint project website:

www.lsbti-berlin.de/ english/





AnDi — App aufs Handy und sofort etwas tun. Senate Department for Labour, Social Services, Gender Equality, Integration, Diversity and Anti-Discrimination





#### IMPRINT

Senate Department for Labour, Social Services, Gender Equality, Integration, Diversity and Anti-Discrimination

Public relations Oranienstr. 106 10969 Berlin Germany Tel.: +49 (0)30 9028-0

www.berlin.de/sen/asgiva pressestelle@ senasgiva.berlin.de

© SenASGIVA December 2023



www.berlin.de/lads/lsbti